Change Management

DESCRIPTION:

The world is changing and is changing faster than ever before. Going through change can be quite costly, but it is a necessary part of progressing forward. People in charge of a change management progress must consider a variety of areas such as organizational change, persuasion, how to communicate the need for change, how to gain momentum, how to overcome resistance to change and how to deal with powerful resisting stakeholders to succeed. This program is designed to help the participants familiarize themselves with these topics so they can be prepared to handle them when designing or executing a change management program.

OBJECTIVES:

Upon completion of this program you will be able to:

- o learn what is involved in each stage of a change program and what they need to consider to maximize the likelihood of its success
- o learn about stages of change, how to persuade people, why people resist change and how to manage organizational changes
- o understand and practically apply people management techniques such as skills management, persuasion techniques, coaching, mentoring and motivating

TRAINING CODE:
CHMHR 15

DURATION:
15 Hours

MODE OF DELIVERY
- Presentations
- Group discussions
- Role-playing
- Self-assessing exercises

DESIGNED FOR:
This course is suitable for

Level 03 & 04

OUTLINE:

o   Need for Change
o   How change affects people
o   How organizational change works
o   Managing resistance
o   How to manage change
o   Mentoring, coaching, motivating
o   Becoming a change agent
o   Implementing successful change efforts

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